

**MAN | Service**



**MAN AUTOMOTIVE IMPORTS**  
**Service Contracts**

**Evolve to MAN ►**





## Transport efficiency made to measure.

Cut costs, improve performance, increase productivity and profitability: that's the way to optimise the efficiency of your fleet. MAN Service contracts help you do it with a number of packages for on-highway vehicles (4x2, 6x2, 6x4, 8x4) that soon pay off.

No matter which service contract you choose, you can be assured of consistent and efficient servicing throughout the MAN Dealer network.

### The benefits at a glance

- Sure financial planning and pricing
- Lower maintenance costs due to discounted parts and labour pricing
- Headlight adjustment
- Optimal fuel consumption through correct tuning of vehicle
- Reduced staff and administration costs
- Minimised time off the road
- Higher resale value of vehicles

# Comfort

This contract covers all work as part of regular servicing as prescribed by MAN.

## Scope of Coverage:

Inclusions	Service flatrate
<ul style="list-style-type: none"><li>■ Engine, transmission and axle oils</li><li>■ Oil filter, fuel filter, air filter, pollen filter and air drier cartridge</li><li>■ Headlight adjustment</li><li>■ Coolant level and concentrate</li><li>■ Hydraulic oil for cab-tipping equipment and steering</li><li>■ Battery fluid</li><li>■ Road tests as required</li></ul>	
Options	
<ul style="list-style-type: none"><li>■ Pick up and return</li><li>■ MAN Roadside Assistance program</li><li>■ Packages available for 1-5 year periods</li></ul>	

# ComfortPlus

In addition to the services of the **Comfort** contract, this contract includes an extended warranty package.

## Scope of Coverage:

Inclusions
<ul style="list-style-type: none"><li>■ Engine, transmission and axle oils</li><li>■ Oil filter, fuel filter, air filter, pollen filter and air drier cartridge</li><li>■ Headlight adjustment</li><li>■ Coolant level and concentrate</li><li>■ Hydraulic oil for cab-tipping equipment and steering</li><li>■ Battery fluid</li><li>■ Road tests as required</li></ul>
Options
<ul style="list-style-type: none"><li>■ Pick up and return</li><li>■ Towing costs</li><li>■ MAN Roadside Assistance program</li><li>■ Packages available for 1-5 year periods</li></ul>
Warranty Extensions
<ul style="list-style-type: none"><li>■ Tailored to suit contract duration*</li></ul>

\* For maximum warranty extension please refer to page 6.

This contract covers all the services of the **Comfort** contract plus all normal wear and tear repairs to the vehicle.

## Scope of Coverage:

Inclusions	<div>Repair package included</div> <ul style="list-style-type: none"><li>■ Engine, transmission and axle oils</li><li>■ Oil filter, fuel filter, air filter, pollen filter and air drier cartridge</li><li>■ Headlight adjustment</li><li>■ Coolant level and concentrate</li><li>■ Hydraulic oil for cab-tipping equipment and steering</li><li>■ Battery fluid</li><li>■ Road tests as required</li></ul>
Repairs	<ul style="list-style-type: none"><li>■ Engine</li><li>■ Transmission including clutch</li><li>■ Chassis, steering box, steering arms and suspension</li><li>■ Cab</li><li>■ Brake System</li><li>■ Electrical equipment, bulbs and fuses</li></ul>
Miscellaneous Services	<ul style="list-style-type: none"><li>■ Includes MAN Roadside Assistance coverage during the contract period</li></ul>
Options	<ul style="list-style-type: none"><li>■ Pick up and return</li><li>■ Towing costs</li><li>■ Maintenance of attachments such as PTO's and body equipment</li><li>■ Structured payments due to lay up of vehicle for seasonal requirements</li><li>■ Packages available for 2-5 year periods</li></ul>

# Warranty extension.



## With MAN Service you're guaranteed to drive better.

Benefit from an extended warranty of the drive-line for up to 5 years and 800,000 km. You can also combine an extended warranty package with a flat rate Service Contract (refer ComfortPlus package) for total peace of mind. A service package that's worth its weight in gold.

Talk to your MAN Dealer about tailoring a package to suit your needs. They can provide you with all the details.

# Power train warranty.

## Engines

- Engine case
- Cylinder head
- Crankgear
- Engine control
- Injection system
- EDC control unit
- Turbocharger
- Intake/exhaust manifold
- Engine brake
- Cooling system
- Engine lubrication

## Standard transmission\*

- Gearbox housing
- Shafts
- Splitter unit
- Range unit
- Gear change devices in transmission
- Power take-off
- Lubrication system
- Hydraulic gear of retarder
- AS-Tronic control unit
- Gear change devices in transmission

## Hydraulic gearbox (automatic transmission)\*

- Converters
- Transmission housing
- Gearbox brake

## Rear axle and driven front axle\*

- Axle housing
- Differential
- Planetary hub reduction gear

## Transfer case\*

- Transfer case housing, shafts, gears and bearings

## Propshaft\*

- Propeller shafts
- Universal Joints

\* For full details refer to New Vehicle Warranty book. All details apply only to new vehicles.



# MAN Roadside Assistance.



**MAN Roadside Assistance service for round-the-clock assistance, seven days a week.**

In the unfortunate event of a break down, just call the MAN Roadside Assistance call centre. A skilled agent will then set the ball rolling so you get help as fast as possible.

This service is available to you free of charge as part of a **ComfortRepair** contract and is available as an option for the **Comfort** and **ComfortPlus** contracts.



## 24HR NATIONAL ROADSIDE ASSISTANCE



1800 676 711



MAN-Truck-and-Bus-Australia-New-Zealand



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MANtruckBusAU



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